

INCREASING COMMUNITY AWARENESS THROUGH SOCIAL MEDIA

CHILD ADVOCATES OF FORT BEND (CAFB)) is a nonprofit agency serving child victims of sexual abuse, physical abuse and neglect through two nationally-affiliated programs: Court Appointed Special Advocates (CASA) and the Children's Advocacy Center (CAC).



The Problem

There was a lack of awareness in the Fort Bend community for the services CAFB provides.

- Low awareness of important annual events
- Not leveraging Facebook as a tool for growth
- No organized process for planning content
- No tracking or metrics reporting in place

The Solution

We developed a social media strategy to grow their follower base with community locals. As a result, CAFB was able to more effectively spread messages about agency initiatives and opportunities.

- Greater community awareness for key events
- process, and schedule
- Social advertising strategy
- Methodology to track results

The Results

1500% growth

of Facebook page followers and

52% increase

in post views every year

New Instagram account

Revenue generated via social media sponsorships for key events

A library of video content with testimonials from CASA volunteers and staff therapists

Monthly board metrics

reports with visibility to key

Through our partnership, we have increased visibility for our services in the Fort Bend community. The team listens, and provides great insights for our board and leadership.

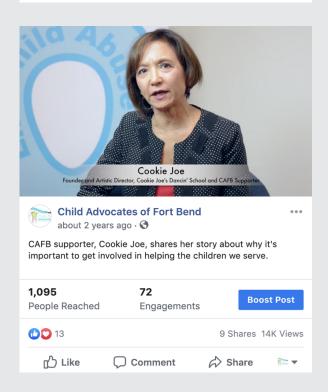
- Anne Bulan, Communications Specialist



FB Post Performance







New Instagram Feed

